

### House of Care staff

- All have a CRB and POVA check
- Go through rigorous recruitment
- Have clear induction pathway
- Receive mandatory training

### The House of Care promise.

All our carers are carefully selected, thoroughly screened and trained to maintain the high standards we demand of all our employees. We emphasize on them having vast experience in the field and have a real compassion for our clients.

House of Care is an independently owned company providing high quality home care. We have been inspected and are fully registered with the Care Quality Commission (CQC), the body set up by the Government to regulate care provision in the UK.

### Reasons why you should choose House of Care:

We provide you with FREE personalised Care Assessment to identify precisely what you require and need

We provide you with all the help you need in the comfort of your own home

We provide you with experienced carers who are more than competent in taking care of your needs

We provide you with continuous service- 24/7, 365 days a year

We provide you and your family complete peace of mind

We provide you and your family a unique service especially for your needs.

At House of Care...

... We listen to what you say  
... We strive to empower the individuals that use our service  
... We strive to establish with each and every one of our 'services users'

If you are interested in one of our current service vacancies or if you would like to refer somebody to us please contact us:

Tel: 02476 637 969

Fax: 02476 637 969

Email: [enquiries@houseofcare.co.uk](mailto:enquiries@houseofcare.co.uk)



### House of Care Services Ltd

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Coventry

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## House of Care Services Ltd



**Caring for your loved ones with  
dignity and respect**



**02476 637 969**

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**About House of Care**

Research has shown that many people who need assistance would rather stay in their own homes rather than go into residential care. House of Care makes this possible by providing a range of care for people of all ages.

Our team has many years experience in all aspects of home care and is dedicated to offering the highest standard of quality service.

House of Care provides support services to people of all ages:

**Our services**

- Full live in care service**
- Hourly care**
- Free assessment**
- 24 hour advice line**
- Overnight care**
- Palliative care**
- Respite Care**
- Domestic service**

House of Care offers vulnerable people the opportunity to improve their quality of life by providing a stable environment, which enables greater independence.

As a company we welcome privately funded clients as well as care services to be funded by either Personal, Individual budgets or Direct payments.

**How can we help you?**

**House of care is available to anyone who needs specific help with everyday tasks around the home.**

**These tasks may include:**

- **Help getting up or going to bed**
- **Preparation of meals**
- **Shopping**
- **Washing and ironing**
- **Personal Hygiene**
- **Cleaning the home**
- **Mobility issues**
- **Medication**
- **Accessing the community**

The House of Care service is totally flexible and designed around you and your care requirements. Giving you the freedom to carry on your life as normal as possible in the comfort of your own home.

**Care is provided in partnership with service users, their carer's and relatives, Respecting their diverse needs, preferences and choices. It is standard practice for a member of our management team to visit each service user before commencing the service to be able to understand the individual situation and to provide the most suitable service accordingly.**

**What happens next?**

If you choose House of Care as your care provider:

- An experienced Care Manager will call to arrange a suitable time to meet with you.
- We will discuss your care needs and how we will work together to meet them.
- We will discuss the cost of your care options
- A support plan will be put in place to tell you how we will meet your needs

Our care staff will be introduced to you We will review the care plan regularly to ensure its still working for you.

**Our mission is to improve the quality of life for people by providing the help and support they need.**

**Categories of Service Users whom we Cater for:**

- Elderly People
- People with Physical Disabilities
- People with Mental Health Problems
- People in Need of Personal Care
- People with Dementia
- People with Learning Disabilities
- People with Sensory Impairment
- Families